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February 17, 2003

To Whom It May Concern:

This letter has been sent to acknowledge that the End User Recovery Project ("EURP"), has been retained by DIRECTV, INC. to investigate illegal access to DIRECTV's satellite programming services. DIRECTV recently obtained evidence demonstrating that your client, purchased and used an illegal signal theft device to gain unauthorized access to DIRECTV satellite programming.

DIRECTV is making an effort to rectify past misappropriations of satellite programming by individual users and to prevent the use of illegal signal theft devices in the future. There is little question that both your client and DIRECTV will benefit by resolving this matter through informal discussion in lieu of judicial action. Illegal access to DIRECTV programming is a serious problem and, consequently, DIRECTV has no choice but to fully pursue illegal residential access cases to the end. With the above mutual benefits in mind, I am hopeful that this matter will be resolved amicably.

In furtherance of the foregoing, EURP is authorized to receive funds in settlement of DIRECTV's claims and to take possession of any illegal and/or unauthorized equipment.

If you have any comments or questions regarding the legitimacy or authorization of EURP, please contact John Green, Special Counsel, Business & Legal Affairs for DIRECTV, INC. Thank you for your much anticipated courtesy and cooperation.

Sincerely,

John Green  
Special Counsel  
Business & Legal Affairs

JGV:g

cc: Christopher A. Murphy, Asst. General Counsel  
Business & Legal Affairs, DIRECTV, INC.